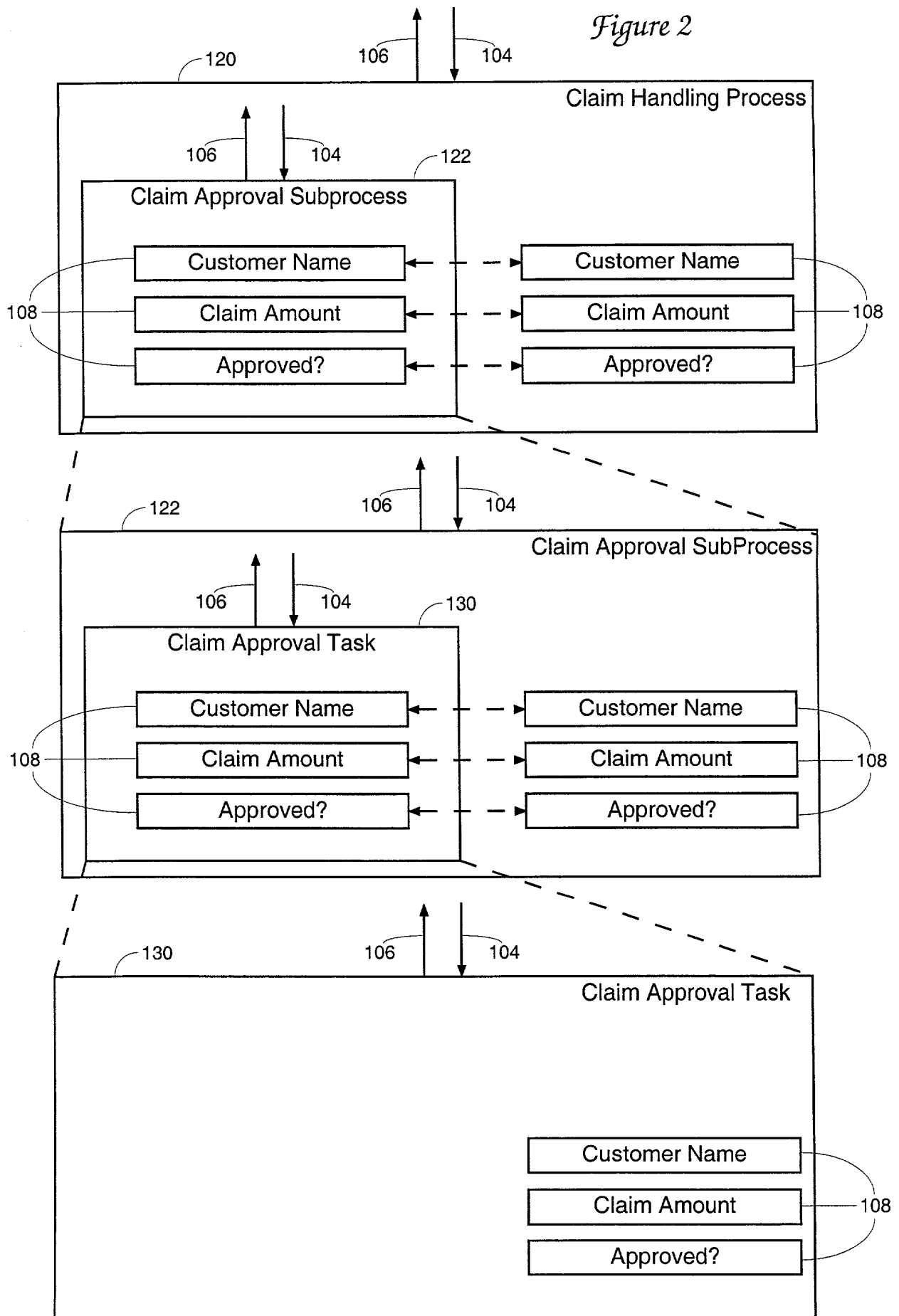


Figure 1

Figure 2



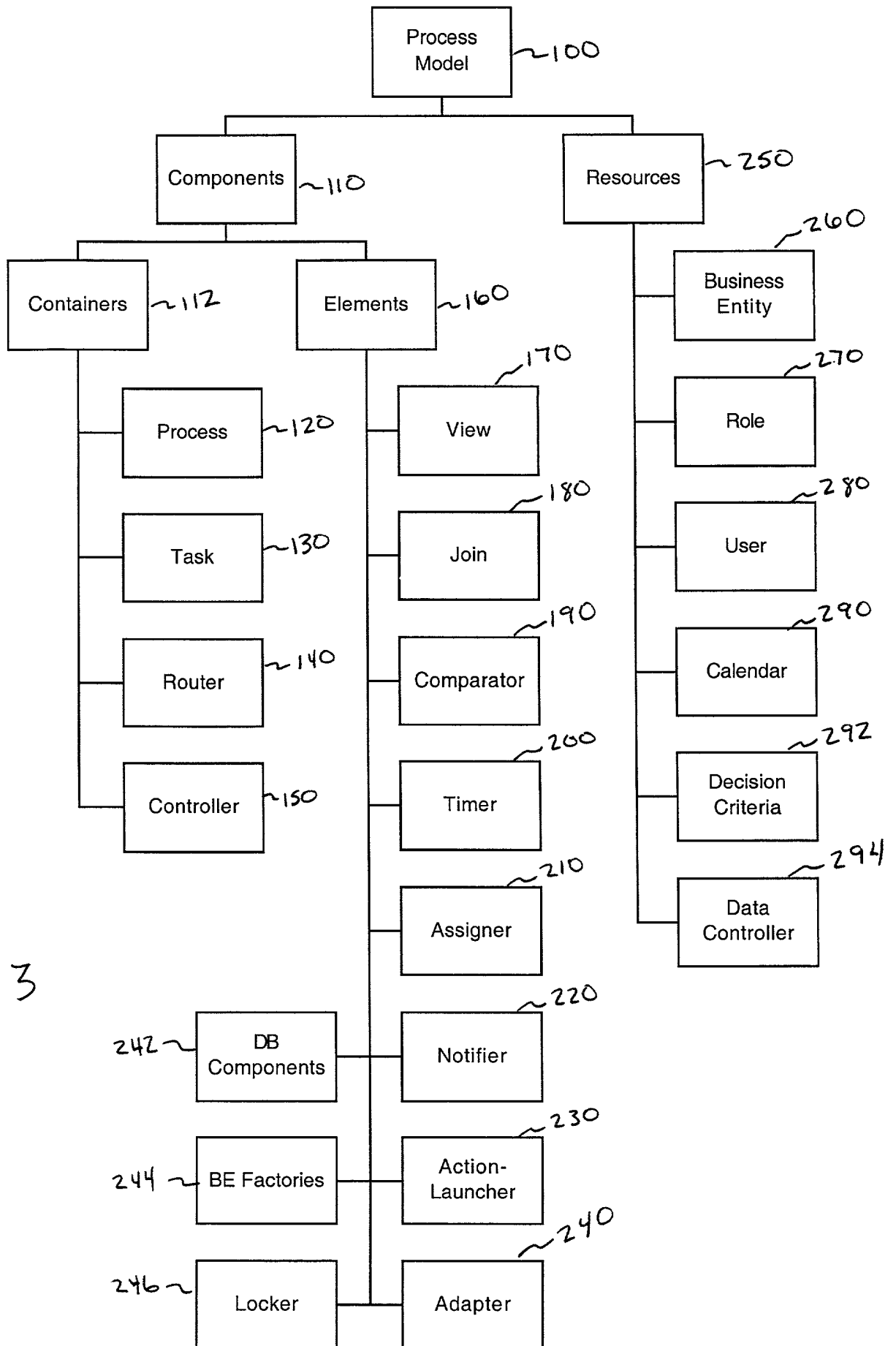


Figure 3

Process ~120	Task ~130	Router ~140	Controller ~150
Process *Task Router Controller Notifier Action-Launcher Join Timer Assigner Comparator DB Components Locker	*Views Controller DB Components BE Factories	Router Comparator DB Components	Router Controller *Adapter Notifier Action-Launcher Join Timer Assigner Comparator DB Components
Asterisk indicates components that can exist in only one container			

Figure 4

Figure S

Containers ~ 112	Default Actions	Default Results	Properties	
			Global	Context
Process ~ 120	<ul style="list-style-type: none"> <li>Start</li> </ul>	<ul style="list-style-type: none"> <li>Complete</li> </ul>	<ul style="list-style-type: none"> <li>Name</li> <li>Check Out Status</li> <li>Description</li> </ul>	<ul style="list-style-type: none"> <li>Links</li> </ul>
Task ~ 130	<ul style="list-style-type: none"> <li>Start</li> <li>Cancel</li> </ul>	<ul style="list-style-type: none"> <li>Complete</li> </ul>	<ul style="list-style-type: none"> <li>Name</li> <li>Check Out Status</li> <li>Description</li> </ul>	<ul style="list-style-type: none"> <li>Links</li> <li>Roles</li> <li>Priorities</li> </ul>
Router ~ 140	<ul style="list-style-type: none"> <li>Start</li> </ul>	<ul style="list-style-type: none"> <li>Branch1</li> <li>Branch2</li> </ul>	<ul style="list-style-type: none"> <li>Name</li> <li>Check Out Status</li> <li>Description</li> </ul>	
Controller ~ 150	<ul style="list-style-type: none"> <li>Start</li> </ul>	<ul style="list-style-type: none"> <li>Complete</li> </ul>	<ul style="list-style-type: none"> <li>Name</li> <li>Check Out Status</li> <li>Description</li> </ul>	<ul style="list-style-type: none"> <li>Links</li> </ul>

Elements ~160	Default Actions ~104	Default Results ~106	Global Properties ~109
Views ~170	•	•	• Name
Join ~180	• Branch1 • Branch2	• Complete	• Name • Check Out Status • Description • Links
Comparator ~190	• Input	• True • False • Fail	• Links • Operands
Timer ~200	• Start • Cancel	• Complete	• Links • Calendar • Timer Type • Derived Time • Absolute Time
Assigner ~210	• Input	• Complete • Fail	• Links • Operands
Notifier ~220	• Send	•	• Name • Addressee • Priority • Message • Delivery Type • Description
Action-Launcher ~230	• Start	•	• Type (Process or Task) • Name Initiated
Adapter ~240	•	•	• Name

Figure 6

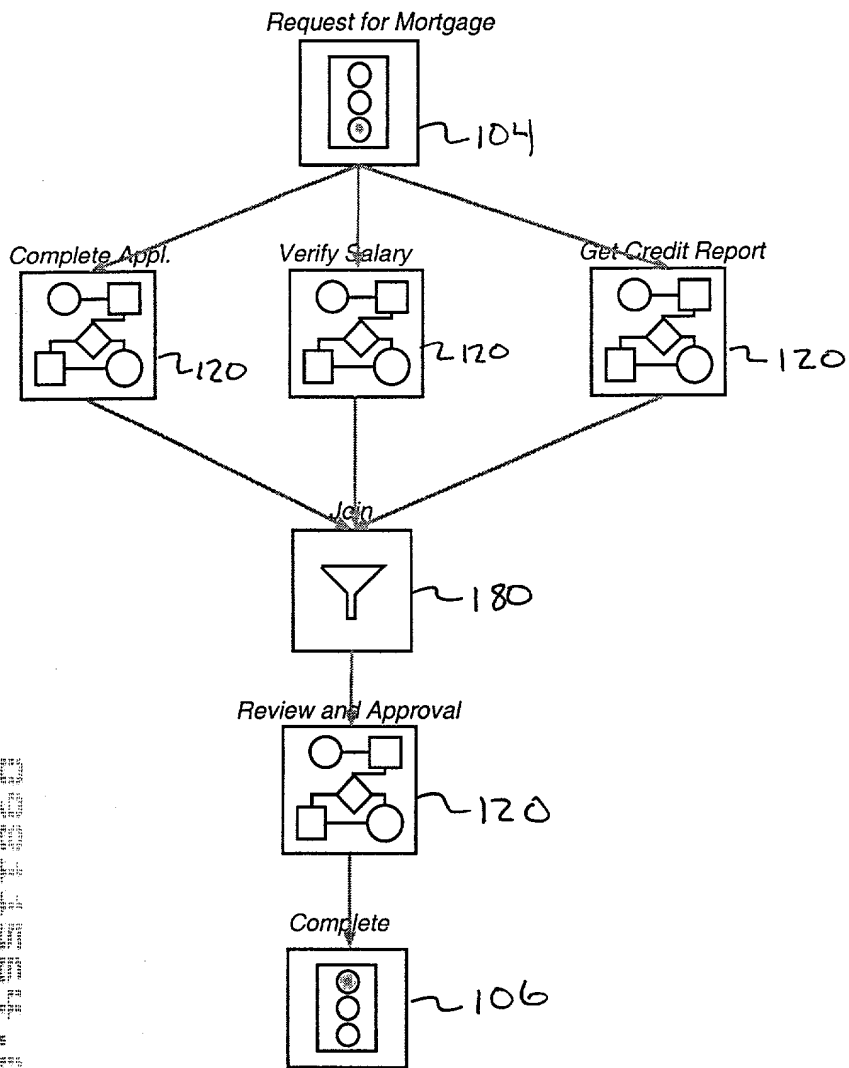


Figure 7

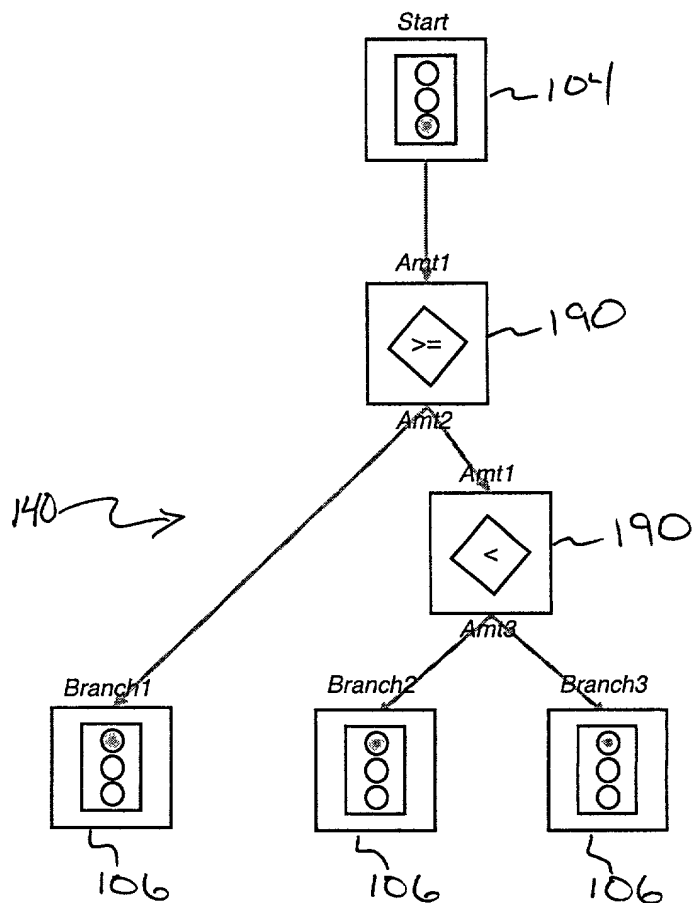


Figure 9

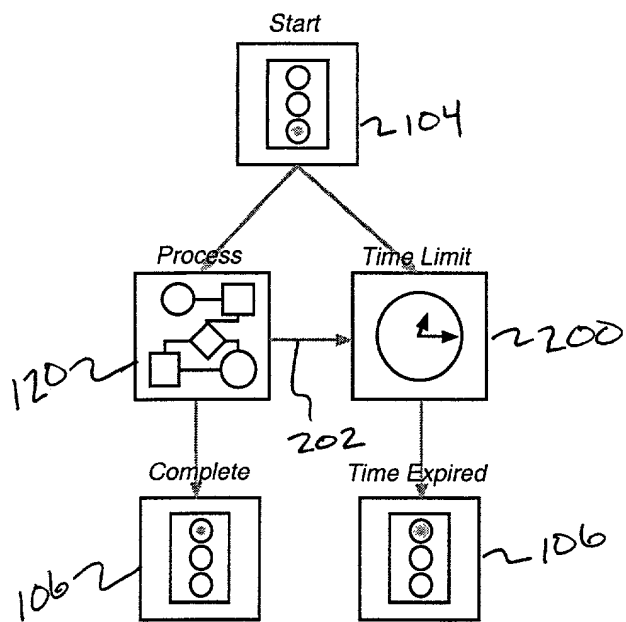


Figure 8



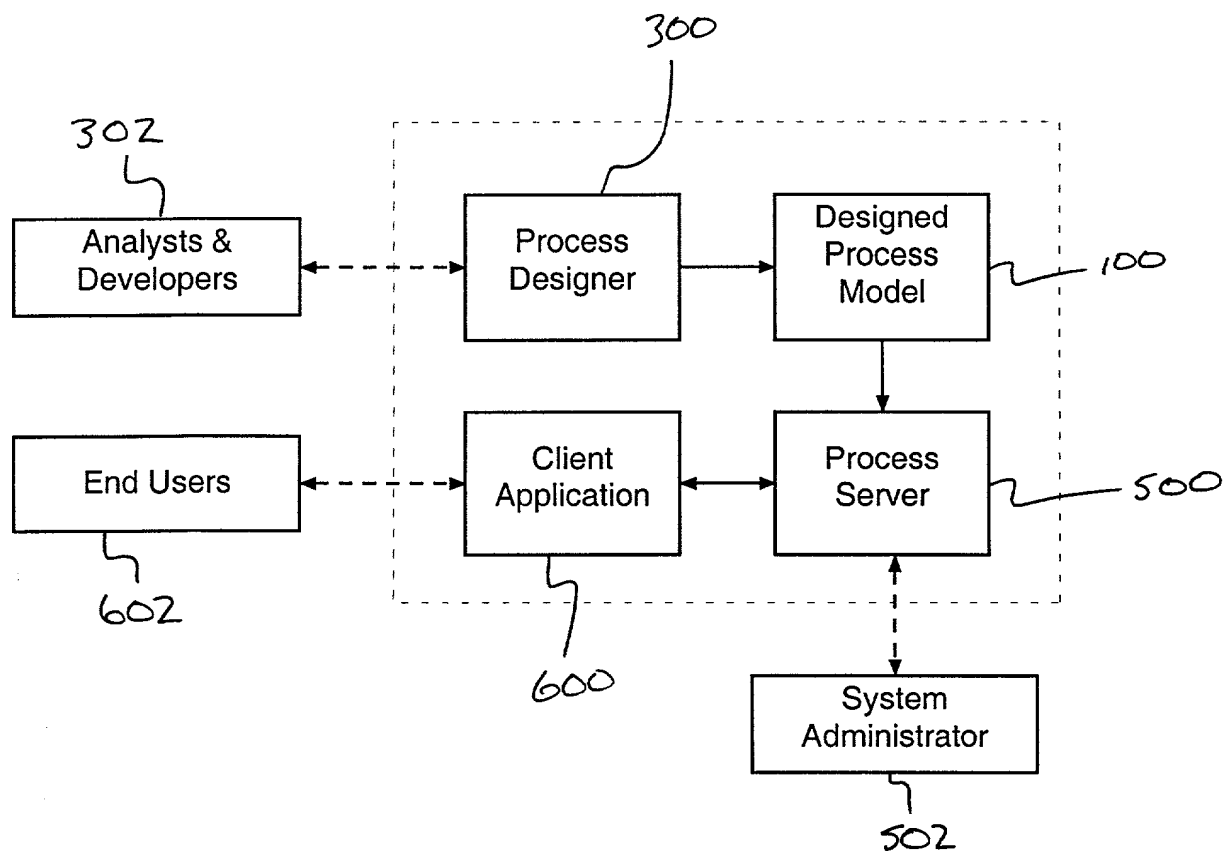


Figure 10

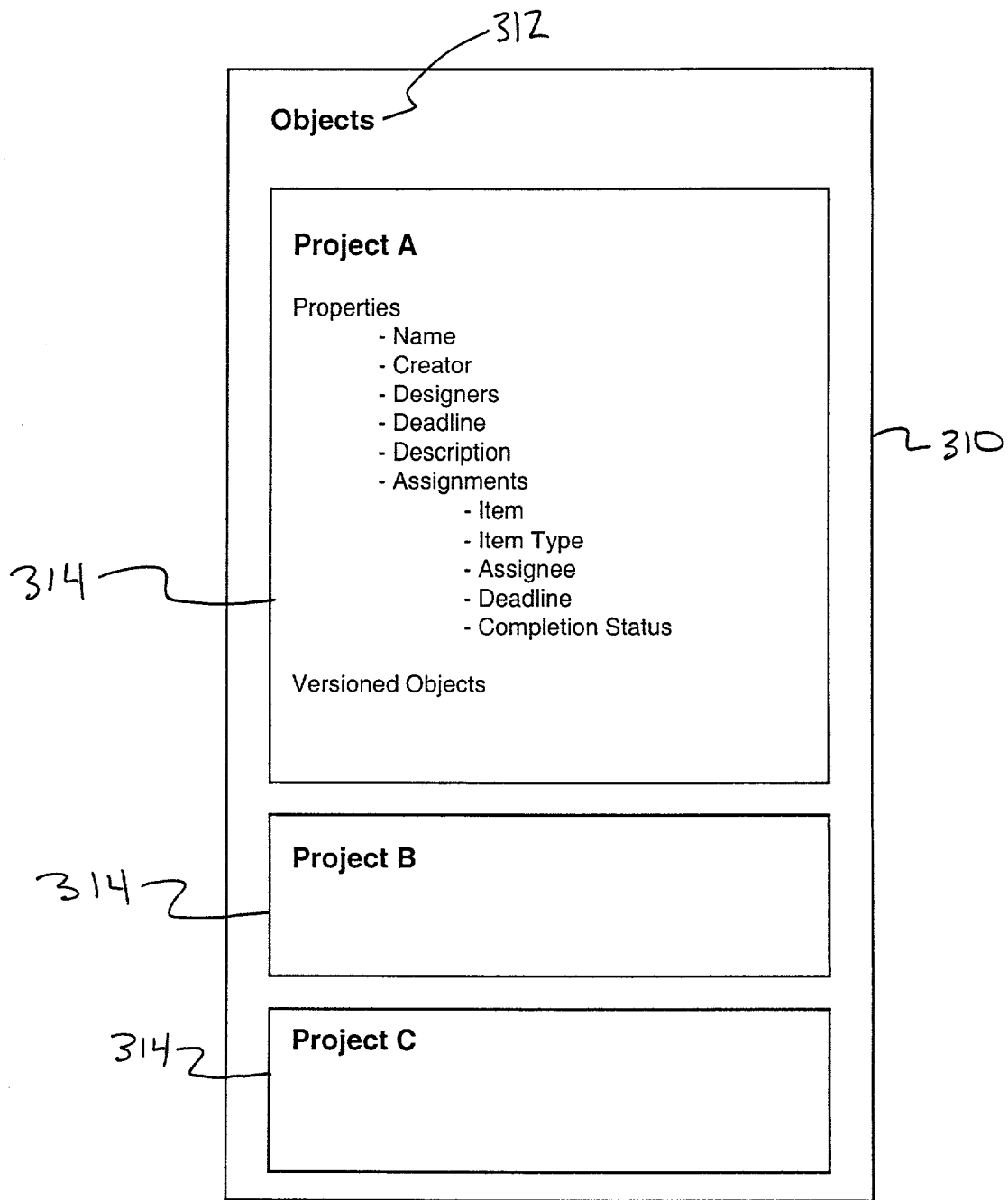


Figure 11

318

Project Management Interface				
Project Name: Claim Processing		Deadline: 6/30/2000		
Created By: B. King		Base Project: Project B		
Creation Date: 4/30/99		Edit Mode: Open		
Item	Type	Assignee	Deadline	Complete
Claim Entry	Task	J. Page	5/30/2000	No
Entry Panel Java	Panel	L. Reed	5/15/2000	Yes
Entry Panel Palm	Panel	N. Young	5/30/2000	No
Claim Approval	Process	E. Clapton	6/15/2000	No
Claim Review	Task	E. Clapton	6/13/2000	No
Claim Reject	Task	Open	6/10/2000	Yes
Claim Submit	Adapter	J. Hendrix	6/15/2000	No
Claim History	Process	B. King	6/25/2000	No

312

302

Figure 12

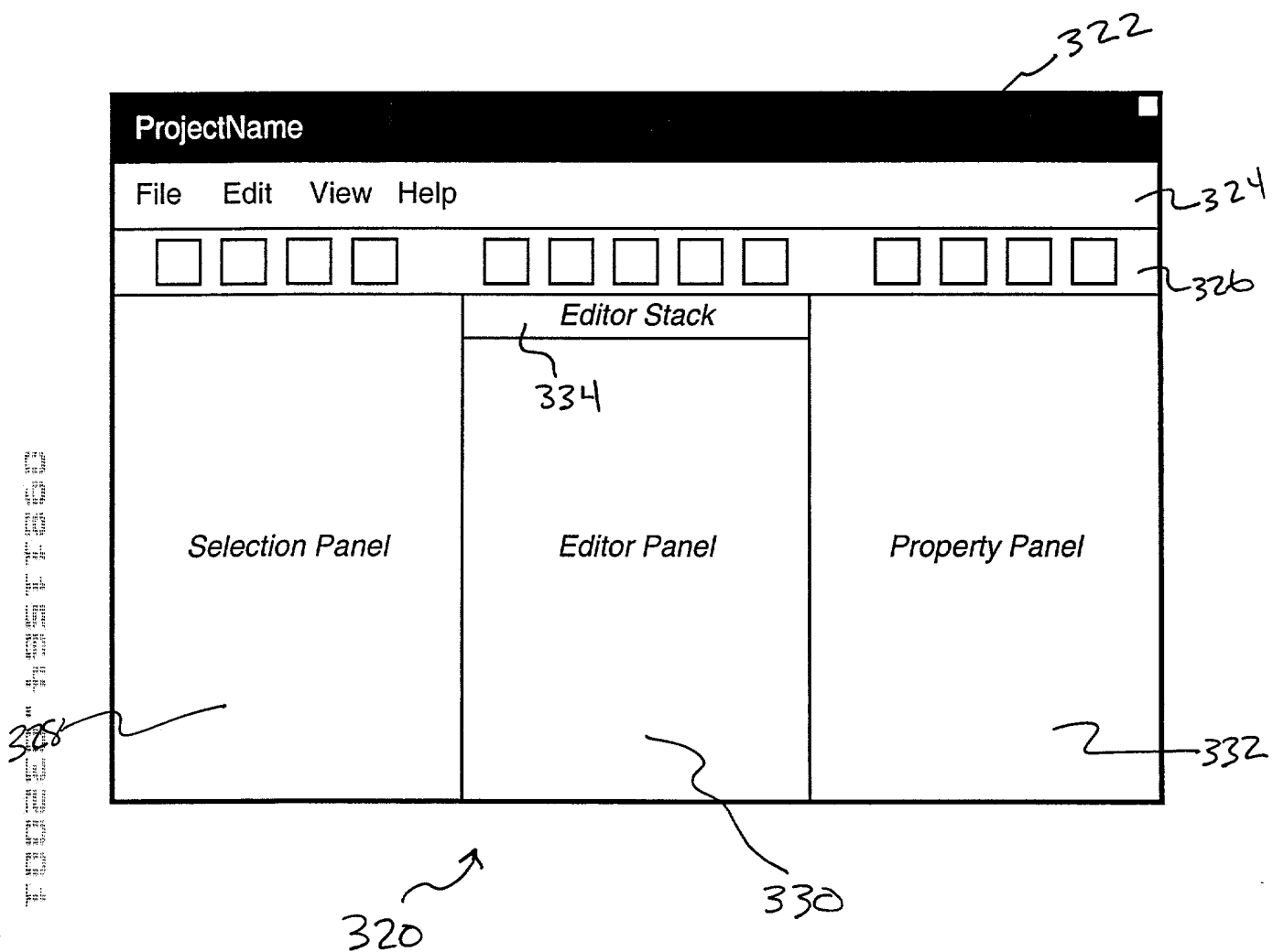


Figure 13



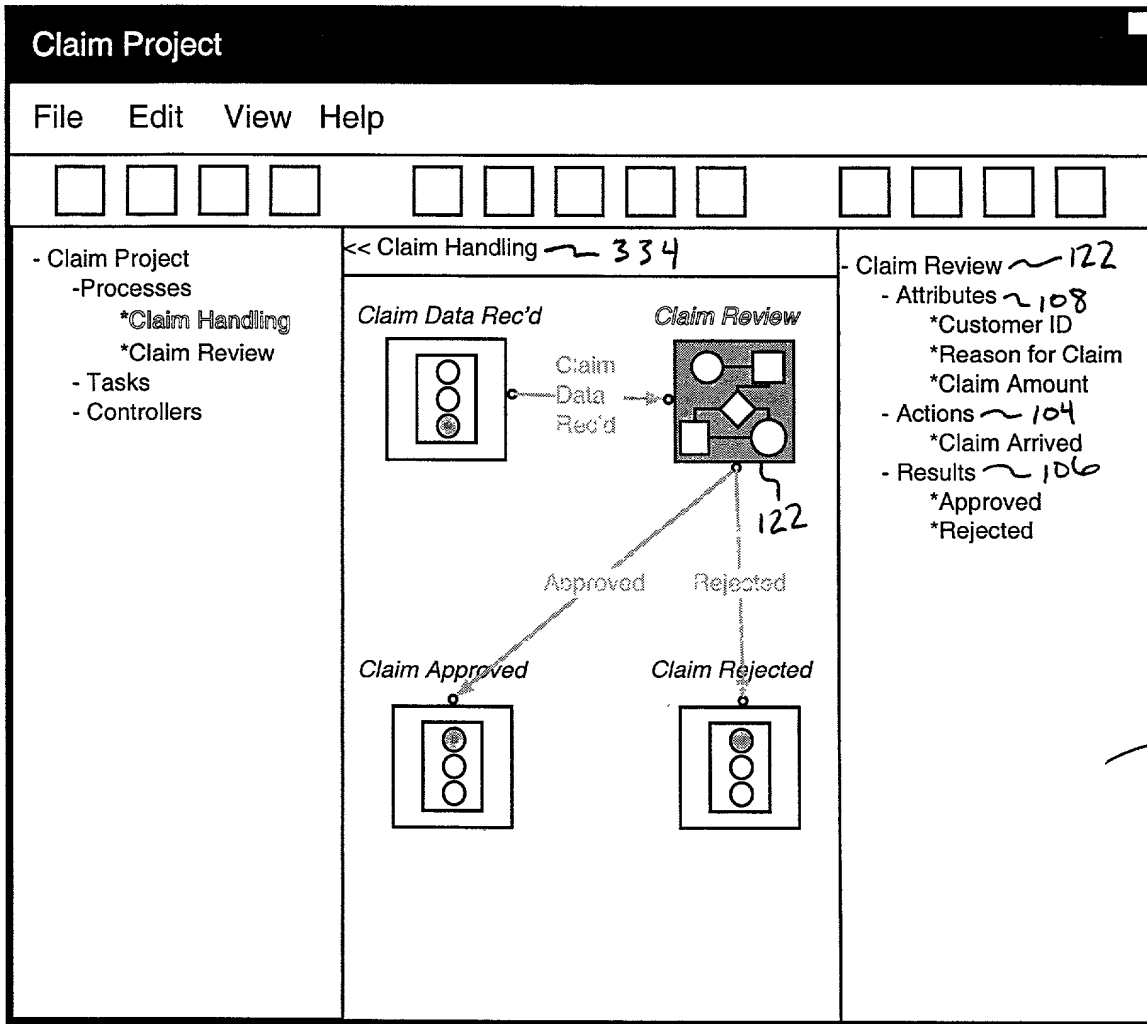


Figure 15

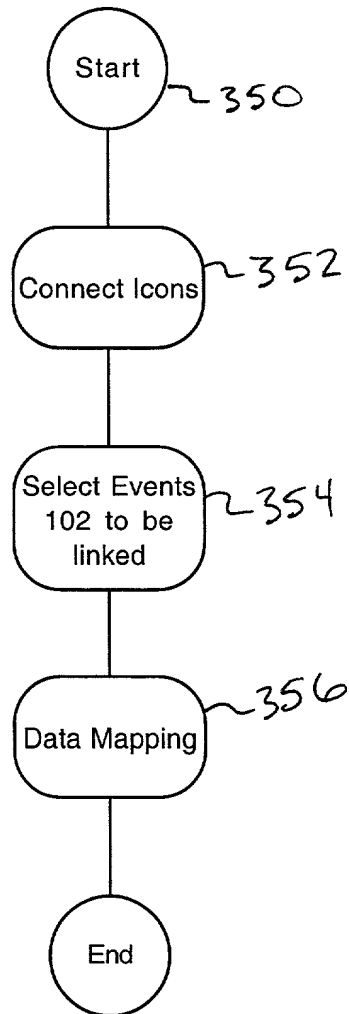


Figure 16

**New Link**

Source

Approved  
Rejected

Target

Claim Approved

OK Cancel

~346

Figure 17

**Data Mapping**

Component: Claim Review ~110

Attribute Customer ID

Container: Claim Handling ~112

Container Attributes

Claim Handling

- +Decision Criteria
- Customer
  - Name
  - Customer ID
- + Home Address
- + Business Address
  - Business Phone Number
- +Claim

OK Cancel

~347

~349

348

Figure 18



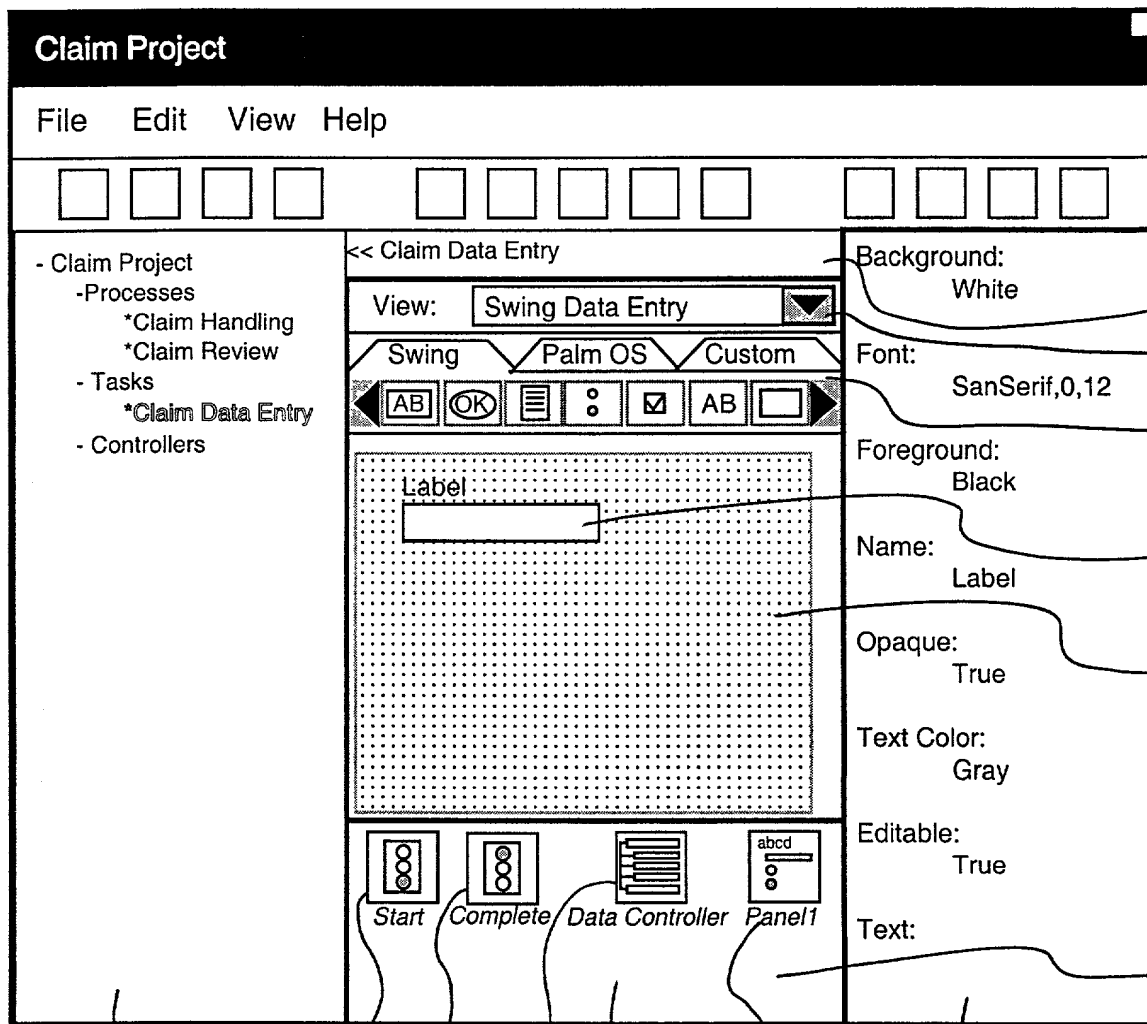
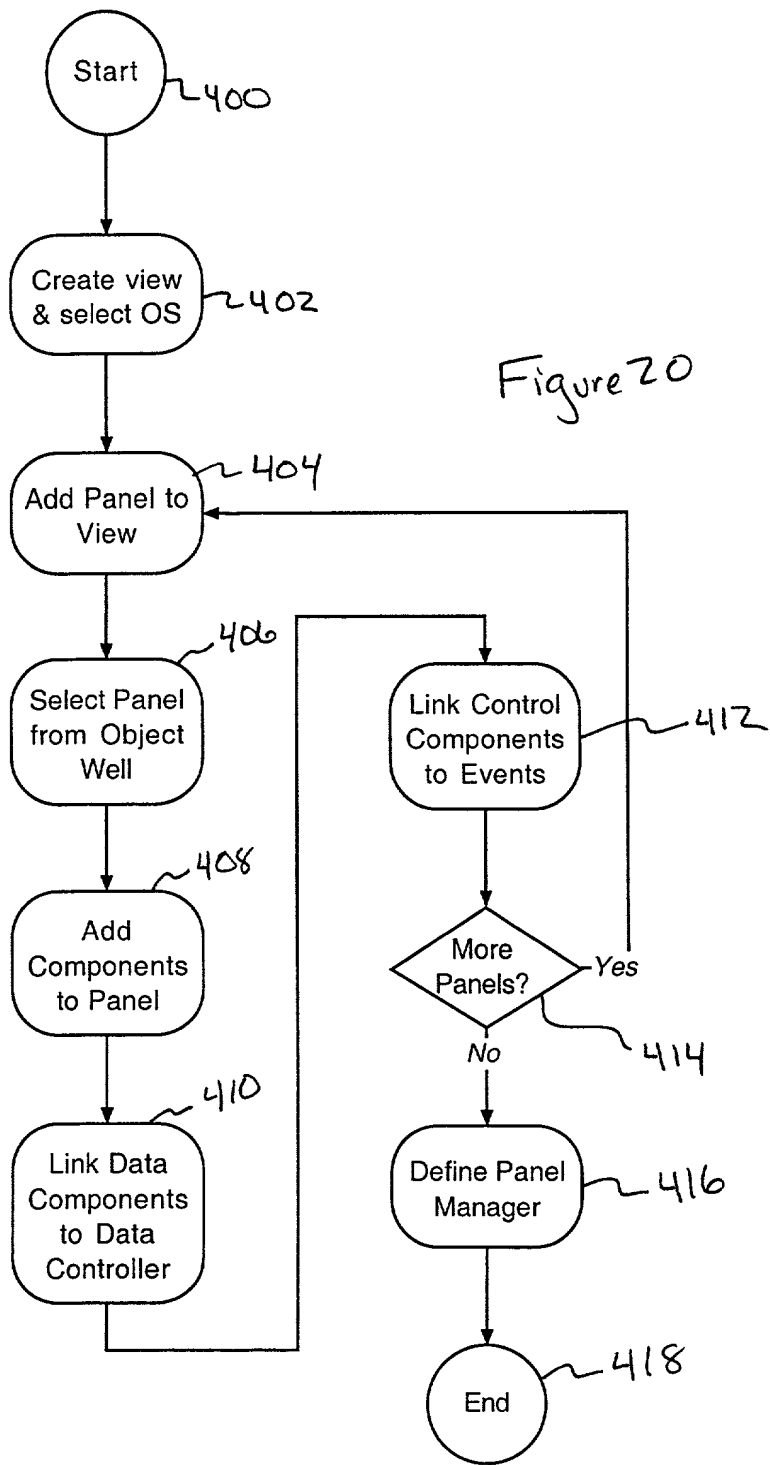


Figure 19



Client Task List			
Task	Role	Priority	Assign Time
Claim Entry	Clerk	10	5/30/2000
Claim Entry	Clerk	10	5/15/2000
Claim Entry	Clerk	9	5/30/2000
Claim Approval	Lead Clerk	7	6/15/2000
Claim Review	Review Board	7	6/13/2000
Claim Reject	Lead Clerk	5	6/10/2000
Claim Submit	Clerk	5	6/15/2000
Claim History	Clerk	3	6/25/2000

604

Figure 21